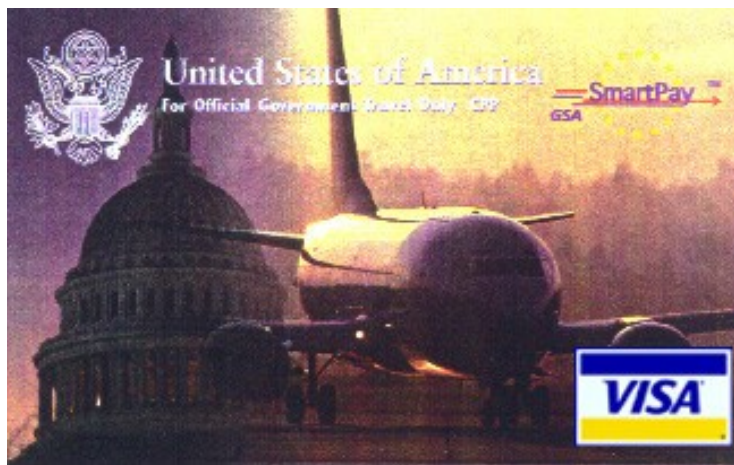


TRAVEL CHARGE CARD PROGRAM

TRAVEL CHARGE CARD



PROGRAM MANAGER

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ARMY TRAVEL CARD PROGRAM

- TRAVEL CARD POLICY
- LOST DATA
- DELINQUENCY MANAGEMENT
- MISUSE/ABUSE
- DTS
- MANDATORY IBA USE
- XVIII CORPS USER ID PILOT
- PRE-PAID CARD PILOT
- OPEN DISCUSSION



TRAVEL CARD POLICY

- ASA FM&C Memorandum
February 2003
 - Conference/Registration fees
 - Use for PCS expenses
 - Training requirements
- Need to update by amending?
 - Include what?



LOST DATA

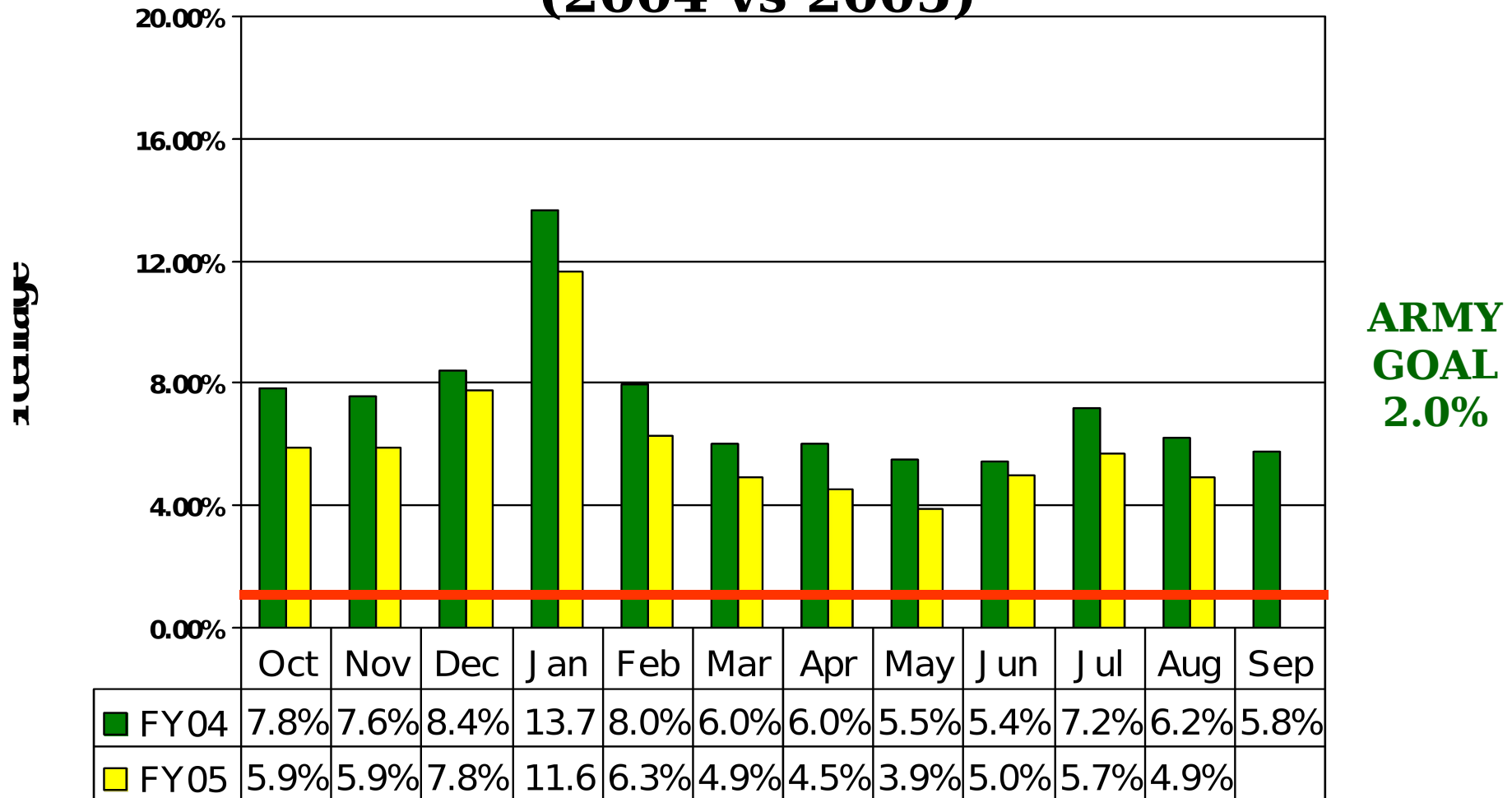
- 1.2 million government accounts
- Emphasis on deployed members
 - Toll free number and on-line solution available through December 2006
 - Major credit bureaus offer 12 month active duty military alert for deployed Soldiers.
- No evidence of compromise/misuse of data
- Security requirements to be incorporated in GSA SmartPay contract

DELINQUENCY MANAGEMENT

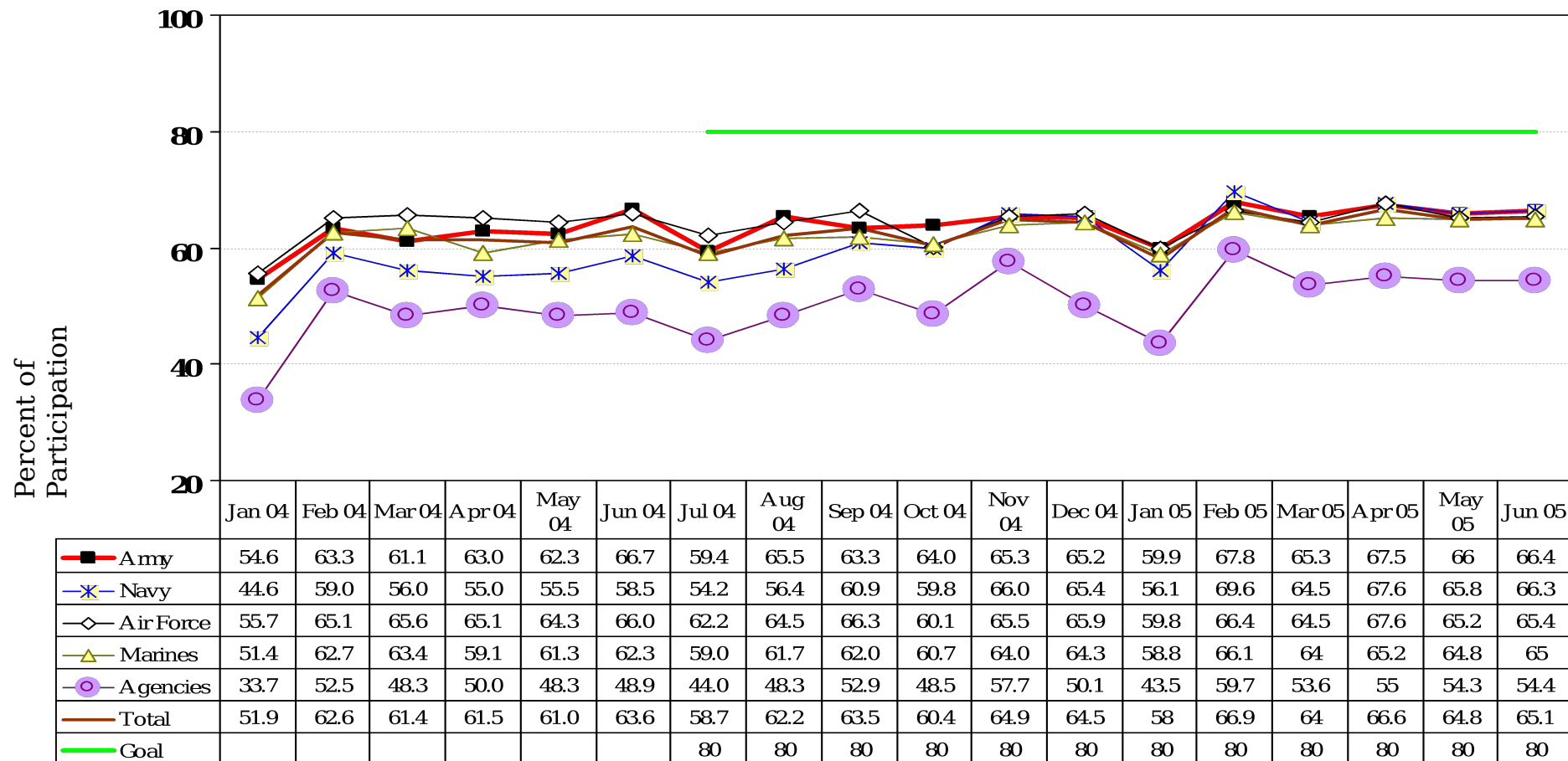
- GOALS
 - 2% dollars and 1.5% accounts
 - Reachable? Meaningful?
 - No - Impediments to meeting goals
 - Solution
 - Meaningful Numbers
- Split Disbursement
 - Issues/Problems complying with Public Law
 - Command emphasis
 - Approving/Reviewing Official is key

Army Travel Card Program Dollars Delinquent Rate (2004 vs 2005)

OSD Goal 2%
Industry Std 5.50%



SPLIT DISBURSEMENT PARTICIPATION





MISUSE/ABUSE

- Exception Reports
- Audit of charges
- QMARK report review
 - Required replies
 - Actions taken
- Cardholder Training



PCS STATUS

- Availability – October 1, 2005
- Limited to CONUS PCS orders for no more than 120 days from departure to sign in
- OCONUS available March 2006
- Process:
 - APC will qualify and register account on departure date via email
 - Registration includes: name, last 8 digits of account number, departure and arrival date.
 - BoA will code account as PCS and will prevent accounting from becoming delinquent



PCS STATUS

- Qualifying Criteria:
 - Account must be current (not past due)
- APC Responsibilities
 - Qualify account
 - Complete PCS request form and submit via email to www.PCSrequest@bankofamerica.com
 - Instruct cardholder on PCS policy
- Cardholder Responsibilities:
 - Place ALLOWABLE PCS expenses on travel card
 - File appropriate travel voucher and pay account balance due by the Account Reconciliation date



PCS STATUS

- BoA PCS Team Responsibilities:
 - Place account in PCS status
 - Monitor PCS accounts
 - Re-age as needed
 - Remove account from PCS status
 - Generate reports





DTS

- Mandatory IBA Use
- Settlement delays
- Unused airline tickets
 - Credit posting delay
 - Dispute policy
- FOC 2006 (USACE 2007)





MANDATORY IBA USE

- Mandatory for DTS users
- Policy change making use mandatory for all NLT
October 1, 2005.
- Requires CTO retooling (45 day lead time)
- Navy and Air Force require IBA use
- Will require raising limits to support some mission travel.
- DTS FOC 2006



XVIII CORPS USER ID PILOT

- AKO notification sent to XVIII UICs (20K Soldiers)
- BoA establish URL for self registration
- USER ID sent is mailer to last address on account
- Soldier creates password and begins using EAGLS to review account
- Initial reaction positive, some problems
- Introduce incrementally Army wide



ARMY TRAVEL CARD PROGRAM

OPEN DISCUSSION